CPO AI Workgroups:

From Blueprint to Business Impact

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Where AI Is Gaining Traction Today



Theme 1

Inside the Procurement Organization



Theme 2

What Worked—and What Didn’t



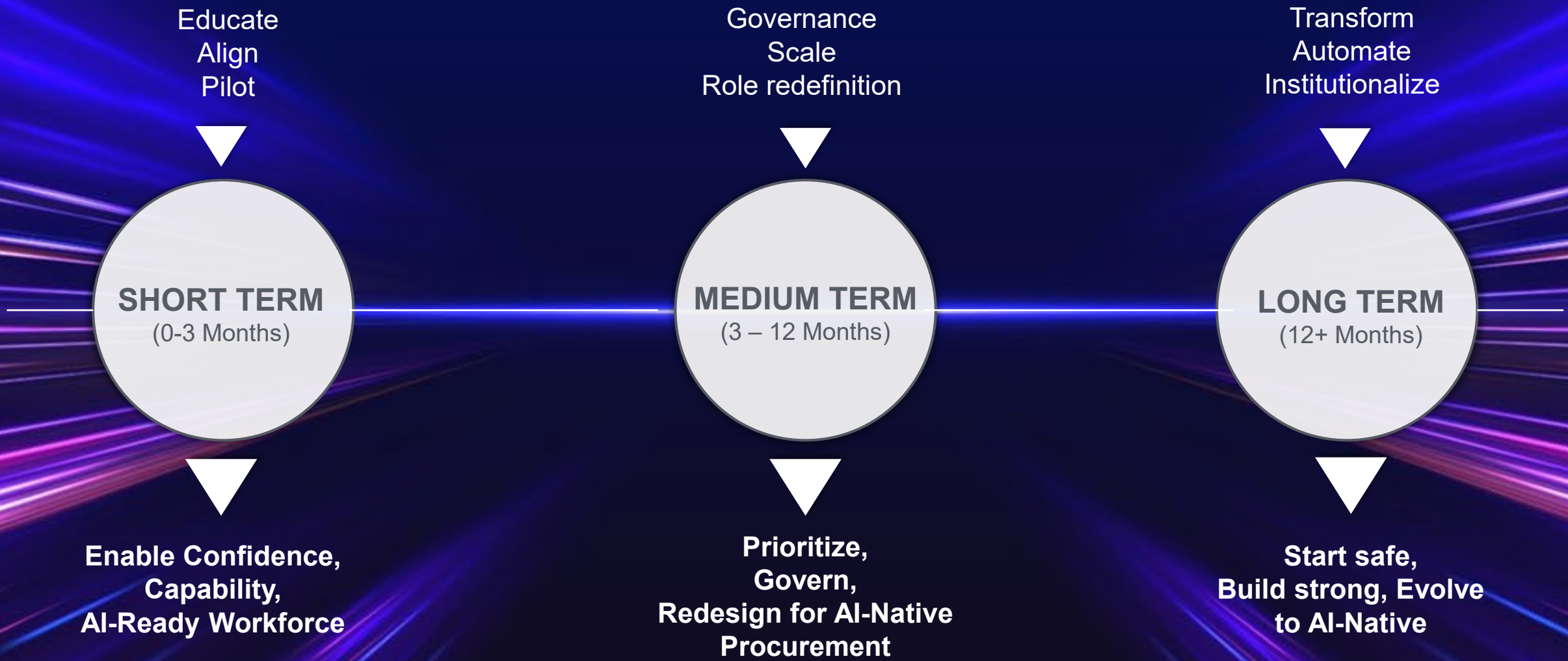
Theme 3

From Experimentation to Enterprise Capability

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AI In Procurement – Development Roadmap

CPOs identified clear themes for how AI should be introduced, scaled, and embedded across the procurement operating model



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AI Readiness: People, Process, and Technology

Critical priorities to enable a successful AI transition

	SHORT TERM (0-3 Months)	MEDIUM TERM (3 – 12 Months)	LONG TERM (12+ Months)
PEOPLE	• Alignment • Training • Champions • Human-in-the-loop • Communication	• Role evaluation • Redeployment • Incentive design • Governance • Adoption Measurement	• Org design • Career path definition • AI-driven rewards • Create culture of innovation
PROCESS	• Map S2P • Define Use Cases • Define ROI • Obtain cross-functional alignment • Pilot subprocesses	• Deploy governance • Verification rhythms • Launch complex pilots • Reporting automation • Benefit Tracking	• E2E redesign • Automation at scale • Standardization • Optimization
TECHNOLOGY	• Data lake rules • Guardrails • Education • Partner selection • Short-term contracts	• Data architecture • Stack rationalization • Flexible partnerships • Phased scaling	• AI-Native technology • Telemetry • Continuous validation • Enterprise alignment

Medium–High
(Important but follows foundational work)

High Priority
(Must-do for success in that horizon)

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